

2019 Navigating Payments Conference

Tuesday, October 1, 2019

12:00 - 1:00 pm	Registration - Foyer	
Track Room	Fraud Detection & Prevention Veranda 1-4	Faster Payments Pre-Check Veranda 5-8
1:00 - 2:00 pm	P1 Hot Topics in Fraud <i>Douglas King, Federal Reserve Bank of Atlanta & Jessica Washington, Federal Reserve Bank of Atlanta</i>	P2 Modernizing AP and AR: RTP Applications and Strategies <i>Brian Koenig, Centrix Solutions, a Q2 Company; Tim Mills, The Clearing House & Debbie Smart, Q2</i>
	Workshop Refreshment Break - Foyer	
2:00 - 2:15 pm	P3	P4
	Deeper, Darker, and Uncovered: Demystifying the Dark Web <i>Matt Hildebrandt, StrataDefense & John McCullough, FRPA Fraud Viewer</i>	Faster Payments Council Update - Roundtable <i>Kim Ford, Faster Payments Council; Deborah Matthews Phillips, Jack Henry & Associates & Tim Mills, The Clearing House</i>
3:15 - 3:30 pm	Break	
3:30 - 4:55 pm	P5 Shocking Minnesota Case Study Discussion <i>Rachel Williams, US Postal Inspection Service</i>	P6 Faster Payments - RTP, Zelle, but Really What Else is There and How do I Get Connected? <i>Kevin Olsen, VSoft Corporation</i>
	Prize Drawing & Event Close	
4:55 - 5:00 pm	Welcome Reception - Grand Ballroom Foyer - Sponsored by the Federal Reserve Bank	
5:00 - 6:00 pm		

Wednesday, October 2, 2019

7:00 - 8:30 am	Registration & Breakfast - Foyer & Grand Ballroom						
8:30 - 9:00 am	Opening Remarks <i>Guy Berg, Federal Reserve Bank of Minneapolis; Angi Farren, UMACHA & Fred Laing, UMACHA</i>						
9:00 - 10:00 am	Session 1 - Sponsored by MetaBank The State of Payments: Real-Time & The Reboot of Everything <i>Lee Wetherington, Jack Henry & Associates</i>						
10:00 - 10:30 am	Refreshment Break - Grand Ballroom - Sponsored by Merchants Bank						
Track Room	Veranda 5-8 ACH	Veranda 1-4 Fraud, Compliance & Risk	Bloomington Check, Card, Image & Wire	Edina Innovation/Hot Topics	Atrium 1 Treasury/Cash Management	Atrium 7 Professional Development	Atrium 2 Corporate
10:30 - 11:30 am	Session 2 Top 10 Cures for Appendicitis After the Removal of Appendix 8 <i>Pam Rodriguez, ePay Advisors</i>	Session 3 Preparing for the Risks of Recession <i>Erica El Hilali, Argos Risk</i>	Session 4 The More or Less of Check Fraud <i>Kate Cole, FRPA & John McCullough, FRPA</i>	Session 5 Why More Electronic Payments Than Ever Will be Made by Your Car, Your Building and Your Devices - Are You Ready? <i>Jaime Salis, Metova</i>	Session 6 Forging a New Path - Leveraging API's for ACH <i>Mike Draxton, U.S. Bank & Greg Rettinger, U.S. Bank</i>	Session 7 Two Wild and Crazy Payments Guys! Predicting Payments <i>Jordan Morell, Frandsen Financial Corporation & Kevin Olsen, VSoft Corporation</i>	Session 8 What's New in the Business Payments Coalition? <i>Patti Ritter, Federal Reserve Bank of Minneapolis</i>
	Lunch - Grand Ballroom - Sponsored by North American Banking Company FedNow and the Future of Payments - <i>Connie Theien, Federal Reserve Bank</i>						
11:30 - 12:30 pm	FedNow and the Future of Payments <i>Connie Theien, Federal Reserve Bank</i>						
12:30 - 1:15 pm Vendor Showcase	The Clearing House	The Federal Reserve - Financial Services	UMACHA & the Federal Reserve Bank of Minneapolis - Focus Group on Emerging Payments (INVITE ONLY)	Affirmative Technologies	Centrix Solutions, a Q2 Company	VSoft	StrataDefense
1:20 - 2:20 pm	Session 9 The U.S. ISO 20022 Journey <i>Nell Campbell-Drake, Federal Reserve Bank of Minneapolis</i>	Session 10 What's Going on in the BSA/AML World? <i>Kelan Oster, Western State Bank</i>	Session 11 Reg CC: Check Adjustments and RDC Indemnity <i>Ellen Heffner, ECCHO & Angie Smith, WesPay</i>	Session 12 Gen Z: Winning the Hearts and Minds of the Always-On Generation <i>Deborah Matthew Phillips, Jack Henry & Associates</i>	Session 13 Making Sense of Your Payment Options <i>Debbie Smart, Q2</i>	Session 14 1, 2, 3, What Certification is for Me? <i>Anne Nehring, Wells Fargo</i>	Session 15 Tools to Protect Your Business Accounts from Fraud Schemes <i>Barb Berquist, BMO Harris</i>
	Refreshment Break - Grand Ballroom - Sponsored by Bell Bank						
2:45 - 3:45 pm	Session 16 Learn Best Practices on Creating a Faster Payments Strategy from a Vendor Perspective <i>Mike McCoy, FISERV; Jennifer Miller, UMACHA; Kevin Olsen, VSoft Corporation; Laura Parsons, FIS Global & Tammy Wilson, Jack Henry & Associates</i>						
3:45 - 4:00 pm	Transition/Networking Break						
4:00 - 5:00 pm	Session 17 Common ACH Audit Findings <i>Andy Benhardus, UMACHA & Sara Hentges, UMACHA</i>	Session 18 How Credit Unions Prepare for the Inevitable <i>Heather McCalman, FSISAC</i>	Session 19 Just Tap and Go®—Why Contactless Cards are "On Deck" <i>Julie Hanson, ICBA</i>	Session 20 The Things You Need to Know About Blockchain <i>Angela Lawson, Federal Reserve Bank of Minneapolis</i>	Session 21 Payments! What's Next Checkless Lockbox? <i>Mike Reynolds, Technology Management Resources</i>	Session 22 How "Smart" are Your Emotions? <i>Jackie Rolow, SHAZAM</i>	Session 23 Corporates Ask for ACH Sooner, Higher, and Later <i>Debbie Barr, Nacha</i>
	Networking Reception - Grand Ballroom -- Entertainment Sponsored by Fiserv						

Thursday, October 3, 2019

7:00 - 8:15 am	Hot Breakfast - Grand Ballroom			AAP/APRP/NCP Breakfast (Invite Only) - Plaza 5 - Sponsored by UBB & Nacha			
8:30 - 9:45 am	Session 24 Mindset Reset <i>Krista Ryan, KfG Coaching</i>						
	Transition/Networking Break - Grand Ballroom						
9:45 - 10:00 am							
Track Room	Veranda 5-8 ACH	Veranda 1-4 Fraud, Compliance & Risk	Bloomington Check, Card, Image & Wire	Edina Innovation/Hot Topics	Atrium 1 Treasury/Cash Management	Atrium 7 Professional Development	Atrium 2 Return Trip
	Session 25	Session 26	Session 27	Session 28	Session 29	Session 30	Session 31

10:00 - 11:00 am	Effectively Handling Common and Not-So-Common Payments Issues <i>Kate Cole, FRPA & Wendy Wishon, EPCOR</i>	Skimming and Card Cloning, Oh My, and What Now?! <i>Mike Burke, SHAZAM</i>	From Analog to Digital: Emerging Trends in Card Payments and Financial Technology <i>Matt Herren, CSI Computer Services Inc.</i>	Getting Out of the Weeds on Serving Marijuana Related Businesses <i>Becky Frederick, Minnesota Credit Union Network</i>	Same Day Uncle Sam: How the U.S. Treasury is Supporting Faster Payments <i>Rhonda Kent, Bureau of Fiscal Service - US Dept of the Treasury</i>	Diversity and Inclusion 101: Setting the Course for Success <i>Amy Brenengen, Federal Reserve Bank of Minneapolis & Jamica Quillin, Federal Reserve Bank of Minneapolis</i>	Reg CC: Check Adjustments and RDC Indemnity <i>Ellen Heffner, ECCHO & Angie Smith, WesPay</i>
11:00 - 11:15 am	Transition/Networking Break - Grand Ballroom						
11:15 - 12:15 pm	Session 32	Session 33	Session 34	Session 35	Session 36	Session 37	Session 38
	Same Day ACH - You Can be Doing More <i>Sean Carter, NEACH</i>	Gone in 60 Seconds - Risk and Fraud in the Payments Space <i>Kevin Olsen, VSoft Corporation</i>	Electronically Created Items (ECIs): What Are They and What is the Future of ECIs? <i>Todd Cordes, Community Bank Owatonna & Phyllis Meyerson</i>	Cash in the 21st Century <i>Claire Greene, Federal Reserve Bank Atlanta</i>	What the Escheat? Unclaimed Property <i>Danyell Pozorski, UMACHA & Pam Wentz, Georgeson</i>	Connecting the Dots: Internal Mindset + External Conversations = Desired Results <i>Krista Ryan, KfG Coaching</i>	Upcoming ACH Rule Changes <i>Jason Johnson, UMACHA & Jennifer Miller, UMACHA</i>
12:15 - 1:15 pm	Lunch - Grand Ballroom - Sponsored by Lunchtime Trivia <i>Nell Campbell-Drake, Federal Reserve Bank of Atlanta</i>						
1:15 - 2:15 pm	Session 39	Session 40	Session 41	Session 42	Session 43	Session 44	Session 45
	Upcoming ACH Rule Changes <i>Jason Johnson, UMACHA & Jennifer Miller, UMACHA</i>	Oh, What the Hack?! <i>Ryan Elmer, Boulay Group</i>	New Error Resolution Changes and Fallback Transactions in the Payment Card Industry <i>Jennifer Stadler, PaymentsFirst</i>	Fintech and the Impact on Banking <i>Peter Tapling, PTap Advisory, LLC</i>	How Other Faster Payments Rails May or May Not Disrupt the ACH Network <i>Brenda Eckert, Wells Fargo & Megan Henning, Wells Fargo</i>	Two Wild and Crazy Payments Guys! We Informed Thusly or Did We? <i>Jordan Morell, Frandsen Financial Corporation & Kevin Olsen, VSoft Corporation</i>	Electronically Created Items (ECIs): What Are They and What is the Future of ECIs? <i>Todd Cordes, Community Bank Owatonna & Phyllis Meyerson</i>
	Session 46						
2:20 - 3:20 pm	Lighthearted Rule Chatter and Why They Matter! <i>Debbie Barr, Nacha; Paul Carrubba, Adams and Reese LLP; Mary Gilmeister, WACHA; Fred Laing, UMACHA & Wendy Wishon, EPCOR</i>						
3:20 - 3:45 pm	Event Close / Vendor & Other Prize Drawings						